

INQUIRY / COMPLAINT FORM

A supervisor is not available at this time. Our customer service representatives are well versed in Authority policy and procedures. If after speaking to one of our representatives you would still like to speak to a supervisor, please fill out the following information and one of our supervisors will contact you and make the necessary arrangements to try and resolve these issues

Name

Address

Phone Number

(home)

(other)

Account Number

Did you speak to an Authority representative? If so please list the name of the representatives and dates contacted

Did our Authority representative sufficiently explain Authority rules and policies to you?

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If this involves a termination, is your water off or on?

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