



Wilkinsburg - Penn Joint Water Authority

2200 Robinson Boulevard, Pittsburgh, PA 15221-1193
Tel: (412) 243-6200 Fax: (412) 243-6210 www.wpjwa.com

Press Release
For Immediate Release

Wilkinsburg-Penn Joint Water Authority Partners with Dollar Energy Fund to Launch Customer Assistance Program

Wilkinsburg, PA – November 27, 2024 – The Wilkinsburg-Penn Joint Water Authority (WPJWA) is pleased to announce the launch of a new Customer Assistance Program in partnership with Dollar Energy Fund, one of the largest hardship programs in the country. This initiative has been authorized to provide financial relief to low-income customers facing difficulties in managing their water bills.

The program is designed to provide eligible water customers with grants to assist in maintaining their water service during times of financial hardship. As part of WPJWA's ongoing commitment to supporting its community, this partnership with Dollar Energy Fund will ensure that those in need have access to essential services. This program is intended for water customers only. If you have questions or concerns about sewer programs there is information available on the Dollar Energy Fund website (<https://www.dollarenergy.org/need-help/>).

"We recognize that some of our customers are facing economic challenges, and it is important to us that they continue to have access to clean, safe water," said Denny Simon, Board Chairman of WPJWA. "By partnering with Dollar Energy Fund, we are expanding our efforts to provide meaningful support to those who need it most."

To qualify for assistance, customers must meet certain income guidelines and provide documentation of their financial need. Eligible customers can apply for the program through WPJWA's Customer Service Department or by visiting www.dollarenergy.org and clicking Agency Finder to identify a local partnering Community Based Organization.

For more information about the Customer Assistance Program, including eligibility requirements and how to apply, please visit: <https://www.dollarenergy.org/program/wilkinsburg-penn-joint-water-authority-hardship-program/>.

About the Wilkinsburg-Penn Joint Water Authority

The Wilkinsburg-Penn Joint Water Authority is committed to providing high-quality water services to over 40,000 customers in the eastern suburbs of Allegheny County the Authority's mission is to ensure the reliability and safety of its water supply while supporting its community through sustainable practices and customer-focused services.

About Dollar Energy Fund

Established in 1983, Dollar Energy Fund is a nonprofit organization dedicated to providing utility assistance grants to low-income households. The organization partners with utility companies to create customer assistance programs that help households avoid termination of services due to financial difficulties. Dollar Energy Fund has assisted over 900,000 families since its inception.

For more information, please contact:

Wilkinsburg-Penn Joint Water Authority
Phone: (412)243-6200
Email: custserv@wpjwa.com

*Dennis Simon, Chair, East Pittsburgh
George Fuller, Vice Chair, Edgewood
David Gilliland, Treasurer, Wilkinsburg
Vivian Broz, Secretary, Forest Hills*

*Philip Scolieri, Asst. Sec., Penn Hills
Theodore Czekaj, Asst. Treas., Turtle Creek
James Williams III, Churchill
John Vahosky, North Braddock*

*Dodie Smith, Penn Hills
Tracey Crombie-Collins, Swissvale
Kathleen Rawlins, Wilkinsburg*

Executive Director, Brian Bianchi